

MW/33344/AQ/CB/SMP290710

24-08-2010
Councillor Cheryl Buggy
Civic Offices
Guildhall
Portsmouth
PO1 2AL

Dear Cheryl

Re: Power Outage Portsmouth Saturday 26th June 2010

Thank you for your letter dated 12-08-2010.

As a management company we do not have any jurisdiction over residents looking after themselves only over the communal grounds and hallways.

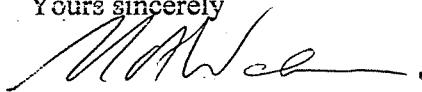
Consort Property Management has a dedicated emergency out of hour's phone line that residents can call for communal matters, in normal working hours residents have the availability to call or visit the Estate Managers Office.

Unfortunately I cannot divulge service charge costs or percentages as I would be breaching the data protection act.

Myself the Residents Association and the RMC meet quarterly to discuss any matters that may arise or have arisen that may cause concern.

Unfortunately I am unable to attend the meeting on the 15th September 2010.

Yours sincerely



Michael Wareham
Development Manager
Consort Property Management

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